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Republic of the Philippines
CAMARINES NORTE STATE COLLEGE
F. Pimentel Avenue, Brgy. 2, Daet, Camarines Norte

OFFICE OF THE BAC CHAIRPERSON FOR GOODS AND SERVICES


March 28, 2022

ADDENDUM NO. 1
Series of 2022
SUPPLY AND DELIVERY OF LAPTOP COMPUTER FOR THE FACULTY

This Addendum No. 1 for the project Supply and Delivery of Laptop Computer for the Faculty is being issued in accordance with Revised IRR of R.A. 9184 specifically Section 22.5.2 & 22.5.3

This is to inform the prospective bidders of the herein attached additional requirements and corrected delivery terms is 60 calendar days in the Bidding Documents under Section VI – Schedule of Requirements.

This Addendum shall form integral part of the Bid documents.


ROSALIE A. ALMADRONES, Ph.D.
BAC Chairperson for Goods and Services



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BIDS AND AWARDS COMMITTEE FOR GOODS AND SERVICES TECHNICAL WORKING GROUP

ADDENDUM WARRANTY AGREEMENT

1. The supplier must provide CNSC with a copy of the warranty certificate from the manufacturer.
2. The Supplier warranty for the unit purchased is valid for 3 years from the date of purchase. Either one of the following options should be satisfied by the winning supplier/bidder:
 - One (1) year manufacturer's warranty and Two (2) years supplier's warranty **OR**
 - Two (2) years manufacturer's warranty and One (1) year Supplier's Warranty.
3. CNSC shall contact the supplier or the winning bidder if there are delivered items that are not functioning properly, in coordination with the MIS and SPMO.
4. A seven-day replacement warranty should be covered after the delivery date of each unit. Any malfunctioning unit shall be returned to the supplier for an outright replacement of the unit. These include installed OS and productivity suite.
5. Should there be any items for service repair, the end-user, through the SPMO, shall contact the winning supplier for proper management and implementation of the warranty.
6. The winning supplier shall strictly abide by these warranty rules:
 - a. **For service/repair** – CNSC, through the SPMO, shall contact the winning supplier for repairs and maintenance of the laptops. The repair shall not exceed **seven (7) calendar days** from the date the equipment is retrieved.



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- b. **For repair with parts replacement within the Manufacturer's Warranty-**
The maximum allowable time for replacement and service repair is up to **30 calendar days only.**
- c. **For repair with parts replacement after the Manufacturer's Warranty but within the Supplier's Warranty -** Supplier shall inform CNSC of the parts that need to be replaced in writing. CNSC, at its discretion, shall purchase these parts, however, the supplier shall cause its installation within seven (7) calendar days.
- d. If the supplier or manufacturer cannot troubleshoot/repair equipment within the allowable time, the supplier shall inform CNSC in writing, through the SPMO, and update the College of the actual status of the repair and **request for extension.**

Prepared by:


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